Highlights Report WGEA



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Responses: 42 of 48

Response Rate:
88%

Exploring your results



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

2024 APS Employee Census PAGE 02.

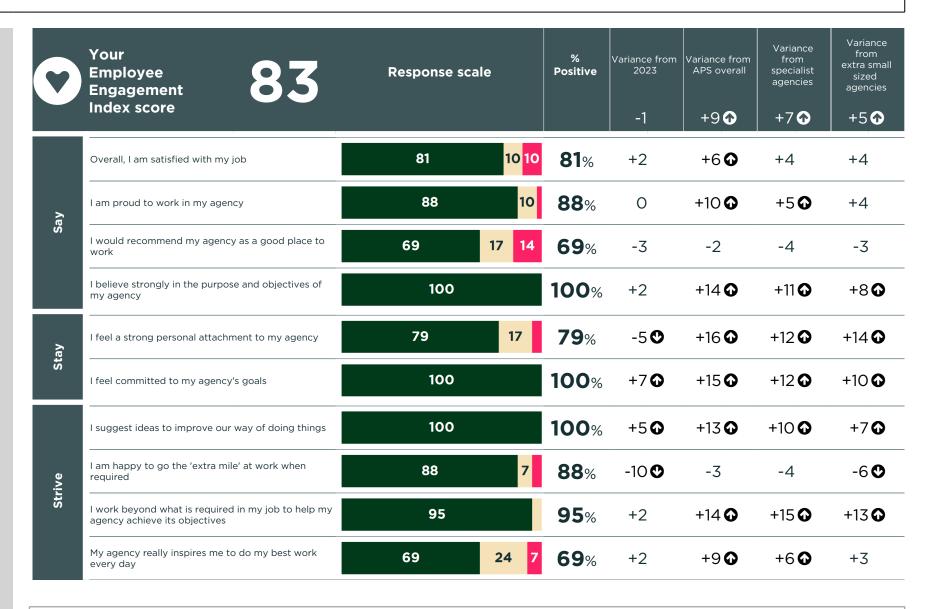


Employee Engagement: Say, Stay, Strive



How engaged is your team?

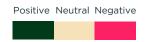
Employee engagement is more than simply job satisfaction or commitment to an organisation. It is the extent to which employees are motivated, inspired and enabled to improve an organisation's outcomes.



Key At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator





2024 APS Employee Census PAGE 03.

Leadership - Immediate Supervisor



Immediate Supervisor

The Immediate
Supervisor Index
assesses how
employees view the
leadership
behaviours of their
immediate
supervisor in line
with the APS
Leadership
Capability
Framework.

	Your Immediate Supervisor	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
	Index score			+1	+5 �	+4	+4
	My supervisor engages with staff on how to respond to future challenges	81 10 <mark>10</mark>	81%	0	+1	+2	+3
visor	My supervisor can deliver difficult advice whilst maintaining relationships	83 10 7	83%	0	+4	+4	+4
Superv	My supervisor invites a range of views, including those different to their own	81 14	81%	-12 0	-1	-2	-1
Immediate Supervisor	My supervisor encourages my team to regularly review and improve our work	88 10	88%	0	+6 ☆	+6 ☆	+6
<u>m</u>	My supervisor is invested in my development	88 7	88%	0	+10 🕥	+10 🐼	+10 🐼
	My supervisor ensures that my workgroup delivers on what we are responsible for	88 10	88%	0	0	0	-1
	Other similar questions						
	My supervisor provides me with helpful feedback to improve my performance	86 <mark>10</mark>	86%	+5 ♠	+7 0	+9 0	+80
	My immediate supervisor encourages me	83 10 7	83%	+5 0	+6•	+60	+5♠
	My supervisor actively ensures that everyone can be included in workplace activities	86 14	86%	0	+1	+2	+2
	My supervisor encourages me to take on new tasks and gain experience doing things I've never done before	90	90%	-	+10 🐼	+10 🕶	+10 🐼
Key	At least 5 percentage points greater than comparator	At least 5 percentage points less th	an comparator		Positive N	Neutral Negativ	e

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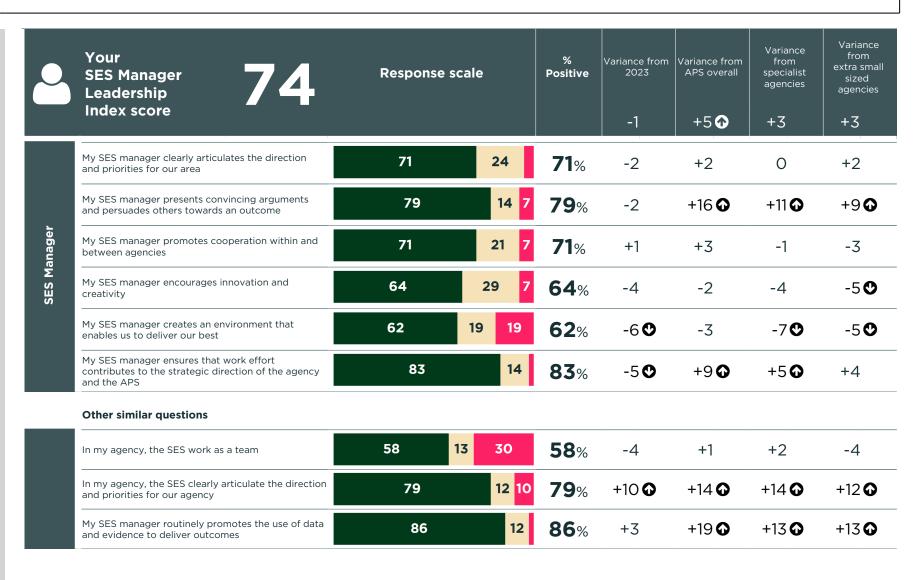
2024 APS Employee Census PAGE 04.

Leadership - SES Manager



SES Manager

The SES Manager Index assesses how employees view the leadership behaviours of their immediate SES manager in line with the APS Leadership Capability Framework.



Key At least 5 percentage points greater than comparator At least 5 percentage points less than comparator

2024 APS Employee Census PAGE 05.



Communication and change



Communication

The Communication Index measures communication at the individual, group and agency level.

9	Your Communication Index score	Response scale	% Positive	Variance from 2023 -5 ⊕	Variance from APS overall	Variance from specialist agencies -1	Variance from extra small sized agencies +1
tion	My supervisor communicates effectively	79 10 12	79 %	-5♥	-3	-2	0
Communication	My SES manager communicates effectively	64 19 17	64%	-14 •	-5♥	-80	-6♥
Соп	Internal communication within my agency is effective	57 21 21	57 %	+4	-1	0	+2

Change

Effective communication is an important part of any change process. Note these questions do not contribute to the above index score.

Other similar questions

When changes occur, the impacts are communicated well within my workgroup	67	19 14	67%	-80	-1	-4	-5♥
Staff are consulted about change at work	48	33 19	48%	-6 •	-3	-3	-5♥
Change is managed well in my agency	50	14 36	50%	+3	+6 ♠	+7 ⊕	+4

Key At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator

Positive Neutral Negative



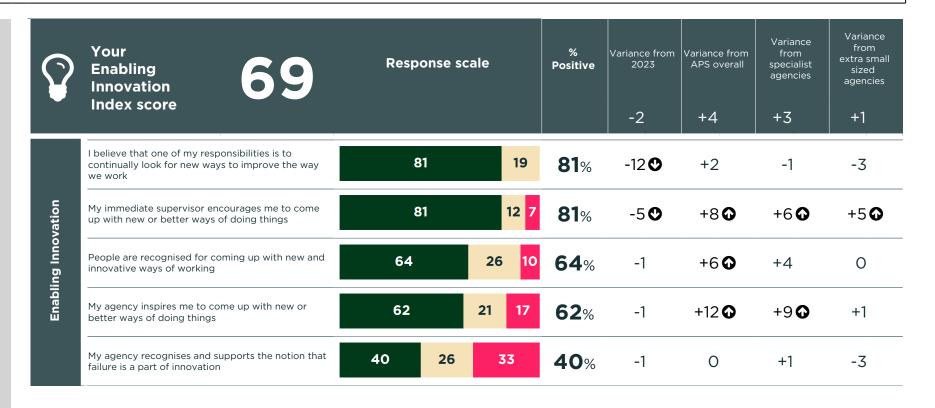
2024 APS Employee Census PAGE 06.

Enabling Innovation



Enabling Innovation

The Innovation Index assesses both whether employees feel willing and able to be innovative, and whether their agency has a culture which enables them to be SO.





Kev



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



PAGE 07. 2024 APS Employee Census

Wellbeing Policies and Support



Wellbeing

The Wellbeing Index provides a measure of the practical and cultural elements that allow for a sustainable and healthy working environment.

+	Your Wellbeing Policies and Support Index	Response scal	e	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
	score				+80	+7 @	+5 	+4
Support	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	83	10 7	83%	+280	+16 🚱	+14 🔷	+14 🔷
and Sup	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	83	14	83%	+28 🖸	+17 🕥	+14 🚱	+12 🐼
Policies a	My agency does a good job of promoting health and wellbeing	76	14 10	76%	+23 	+10 🐼	+8♠	+9♠
Wellbeing Po	I think my agency cares about my health and wellbeing	79	10 12	79 %	+9 •	+14 🚳	+9 	+5♠
Well	I believe my immediate supervisor cares about my health and wellbeing	98		98%	+12 🕢	+11 🐼	+90	+10 🐼
	Other similar questions							
	If I felt it was needed, I would feel comfortable discussing my mental health and wellbeing with my supervisor	86	7 7	86%	-	+11 🐼	+10 🐼	+10 🐼
Wellbeing	The people in my workgroup are able to bring up problems and tough issues	88	7	88%	-	+80	+60	+4
Wellk	I receive the respect I deserve from my colleagues at work	83	14	83%	+4	+2	+1	+2
	My agency supports and actively promotes an inclusive workplace culture	81	14	81%	-3	0	+1	+2

At least 5 percentage points less than comparator

Australian Government
Australian Public Service Commission

Positive Neutral Negative

2024 APS Employee Census PAGE 08.

At least 5 percentage points greater than comparator

Key

Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
In general, would you say that your health is:						
Excellent		15%	+50	+4	+2	0
Very good		37 %	+6 🚱	+2	0	-1
Good		29%	-14 O	-80	-7 ♥	-5♥
Fair		12%	+3	-2	0	0
Poor		7 %	0	+4	+5 ☆	+5♠
What best describes your current workload?						
Well above capacity - too much work		50%	+1	+27 @	+280	+26♠
Slightly above capacity - lots of work to do		33%	-4	-7 ©	-7 ♥	-9 0
At capacity - about the right amount of work to do		12%	-2	-19 🔮	-18 👁	-16 🔮
Slightly below capacity – available for more work		5%	+50	-1	-2	0
Well below capacity – not enough work		0%	0	-1	-1	-1

Key

At least 5 percentage points greater than comparator

0

At least 5 percentage points less than comparator



2024 APS Employee Census PAGE 09.

Wellbeing

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
How often do you find your work stressful?						
Always		5%	-2	0	+1	+2
Often		38%	+3	+13 🐼	+15 🐼	+15 🕢
Sometimes		36%	-4	-14 🛡	-15♥	- 13 ♥
Rarely		19%	+3	0	-2	-3
Never		2%	0	0	0	0
To what extent is your work emotionally demanding?						
To a very large extent		14%	-4	+7 0	+80	+80
To a large extent		10%	-9 0	-11 💇	-80	-6♥
Somewhat		36%	+1	-3	-2	-2
To a small extent		31 %	+10 🐼	+70	+4	+3
To a very small extent		10%	+3	0	-2	-3
I feel burned out by my work						
Strongly agree		10%	-2	+2	+3	+3
Agree		27 %	-2	+4	+5♠	+7 •
Neither agree nor disagree		29%	+1	-3	-1	+2
Disagree		24%	+50	-5 O	-80	-80
Strongly disagree		10%	-2	+2	+1	-3

Australian Government
Australian Public Service Commission

At least 5 percentage points less than comparator

2024 APS Employee Census PAGE 10.

At least 5 percentage points greater than comparator

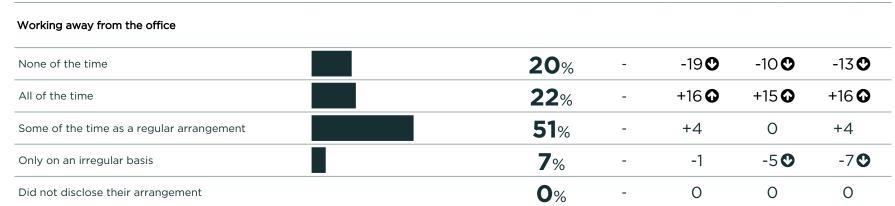
Key

Flexible work



	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	98	98%	+5 ♠	+15 ♠	+11 🚱	+11 🐼
Do you currently access any of the following flexible working arrangements? [Multiple Response]						
Part time		7 %	-4	-5♥	-6♥	-6♥
Flexible hours of work		37 %	-15 ♥	+10 🐼	+4	+10 春
Compressed work week		17 %	-4	+13 🚱	+13 🐼	+12 🐼
Job sharing		0%	0	0	-1	0
Working away from the office/working from home		80%	-8 O	+19 🟠	+10 🐼	+13 🐼
None of the above		7 %	+3	-16 ♥	-10 👁	-12 O

The working away from the office responses present how often employees worked away from the office/worked from home during a usual working week. It includes the responses for all employees, not just those who indicated they accessed working from home as a flexible working arrangement.



Key At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 11.

Working in the APS

	Response so	ale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I am supported to use my expertise to provide frank and fearless advice	79	10 12	79 %	-	+13 🚱	+12 🚱	+10 🐼
The people in my workgroup demonstrate stewardship	86	12	86%	-	+9 &	+6 🚱	+1
The culture in my agency supports people to act with integrity	86	10	86%	-	+9	+7•	+60
I believe strongly in the purpose and objectives of the APS	93	7	93%	+9 &	+6�	+7•	+80
I feel a strong personal attachment to the APS	62	26 12	62 %	-1	-3	+3	+7 0
My workgroup considers the people and businesses affected by what we do	88	7	88%	-	+3	0	-3

•

Key



0

At least 5 percentage points less than comparator

Positive Neutral Negative



2024 APS Employee Census PAGE 12.

Job satisfaction

	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I am satisfied with the recognition I receive for doing a good job	74 7 19	74%	-1	+5 ♦	+2	0
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	50 17 33	50%	+3	-13 ♥	-14 O	-25♥
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	90	7 90%	+2	+9 ♦	+6 ۞	+7 •
I am satisfied with the stability and security of my job	79 10 10 1 0	79%	-5♥	-6♥	-3	-3

Clarity and autonomy

	Response scale		% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
I understand how my role contributes to achieving an outcome for the Australian public	100		100%	+5 ⊘	+7 0	+6 🚱	+6
I am clear what my duties and responsibilities are	74	26	74 %	-8♥	-6♥	-6♥	-6♥
I have a choice in deciding how I do my work	81	17	81%	+4	+15 🚱	+6 ۞	+3
Where appropriate, I am able to take part in decisions that affect my job	88	7	88%	+4	+17 🐼	+13 🐼	+10 🐼

Key

•

At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator

Positive Neutral Negative



Australian Go

Performance

	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
In the last month, please rate your workgroup's overall performance						
Excellent		71 %	+23 🚱	+440	+420	+39 🍑
Very good		26%	-11 👁	-29♥	-28♥	-28♥
Average		2 %	-12 👁	-13 O	-11 👁	-10 👁
Below average		0%	0	-2	-2	-1
Well below average		0%	0	-1	-1	-1
	Response scale	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
My workgroup has the appropriate skills, capabilities and knowledge to perform well	76 14 10	76 %	-10 👁	-2	-5♥	-9 0
My workgroup has the tools and resources we need to perform well	50 21 29	50%	+6 	-9 0	-9 0	-12 0
The people in my workgroup use time and resources efficiently	83 12	83%	-5♥	+8♠	+4	+1
My job gives me opportunities to utilise my skills	83 10	83%	+2	+3	+1	-1

Key

performance

At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator

25

68

68%

Positive Neutral Negative

+10 🐼



+5₩

+11 🐼

2024 APS Employee Census PAGE 14.

In the last 12 months, the formal learning I have accessed has improved my

Retention



Employees who indicated that they wanted to leave their current position as soon as possible or within the next 12 months were asked what their plans were.

Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
Which of the following statements best reflects your current thoughts about working in you current position?	ur				
I want to leave my position as soon as possible	5 %	+2	-4	-3	-4
I want to leave my position within the next 12 months	12%	-12 O	- 11 ♥	-10 👁	-11⊘
I want to stay working in my position for the next one to two years	60%	+10 🐼	+220	+19 🟠	+18 🚱
I want to stay working in my position for at least the next three years	24%	0	-7 ©	-6 O	-3

What best describes your plans involved with leaving your current position?

I am planning to retire	The data for this question has been hidden for anonymity reasons.
I am pursuing another position within my agency	The data for this question has been hidden for anonymity reasons.
I am pursuing a position in another agency	The data for this question has been hidden for anonymity reasons.
I am pursuing work outside the APS	The data for this question has been hidden for anonymity reasons.
It is the end of my non-ongoing, casual or contracted employment	The data for this question has been hidden for anonymity reasons.
Other	The data for this question has been hidden for anonymity reasons.

Key At least 5 percentage points greater than comparator
At least 5 percentage points less than comparator

Australian Government

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2024 APS Employee Census

Unacceptable behaviour



Employees who had perceived discrimination in the last 12 months in the course of their employment were asked what the basis was for the discrimination. Employees could select one or more responses from a list of items.

Only the three types of discrimination with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

Discrimination	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
During the last 12 months and in the course of your endiscrimination on the basis of your background or a po						
Yes		5 %	-5♥	-5♥	-3	-3
No		95%	+50	+5 🕜	+3	+3
Did this discrimination occur in your current agency?						
Yes	The data for this question has been him	dden for anon	ymity reasons.			
No The data for this question has been hidden for anonymity reasons.						

Key



At least 5 percentage points greater than comparator

PAGE 16.



At least 5 percentage points less than comparator



Unacceptable behaviour



Employees who perceived harassment or bullying in the last 12 months were asked what type of harassment or bullying they experienced. Employees could select one or more responses from a list of items.

Only the three options with the highest proportion of responses are presented here. These may vary between agencies, work units and with results for the APS overall.

I reported the behaviour in accordance with my agency's

policies and procedures

It was reported by someone else

I did not report the behaviour

Harassment and bullying	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
During the last 12 months, have you been subjected to harassi workplace?	ment or bullying in your current					
Yes		14%	+3	+4	+6♠	+4
No		83%	-3	-1	-3	-2
Not sure		2 %	0	-3	-3	-2
Did you report the harassment or bullying?						

The data for this question has been hidden for anonymity reasons.

The data for this question has been hidden for anonymity reasons.

The data for this question has been hidden for anonymity reasons.

Key At least 5 percentage points greater than comparator

At least 5 percentage points less than comparator



Unacceptable behaviour



Employees who indicated that they had witnessed potential corrupt behaviour were asked to describe the behaviour. Employees could select one or more responses from a list of items.

Only the three types of corrupt behaviours with the highest proportion of responses are presented here. These may vary between agencies and with results for the APS overall.

Corruption	Response scale	%	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
Excluding behaviour reported to you as part of your duties, in witnessed another APS employee in your agency engaging in may be serious enough to be viewed as corruption?	_					
Yes		0%	0	-3	-3	-3
No		95 %	-2	+4	+3	+3
Not sure		5 %	+2	+1	+2	0
Would prefer not to answer		0%	0	-2	-2	-1

Did you report the potentially corrupt behaviour?

I reported the behaviour in accordance with my agency's policies and procedures	The data for this question has been hidden for anonymity reasons.
It was reported by someone else	The data for this question has been hidden for anonymity reasons.
I did not report the behaviour	The data for this question has been hidden for anonymity reasons.

Key



At least 5 percentage points greater than comparator



At least 5 percentage points less than comparator



2024 APS Employee Census PAGE 18.

Demographics

How do you describe your gender?	Responses
Man or male	26%
Woman or female	67%
Non-binary	2%
I use a different term	0%
Prefer not to say	5%

Do you identify as an Aboriginal and/or Torres Strait Islander person?	Responses
Yes	0%
No	100%

Do you have an ongoing disability?	Responses
Yes	13%
No	87%

Do you have carer responsibilities?	Responses
Yes	46%
No	54%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	24%
No	76%

Do you identify as culturally and linguistically diverse?	Responses
Yes	12%
No	88%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	80%
Australian Aboriginal and/or Torres Strait Islander	0%
New Zealander (excluding Maori)	0%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	0%
Anglo-European Anglo-European	18%
North-West European (excluding Anglo-European)	5%
Southern and Eastern European	3%
South-East Asian	8%
North-East Asian	3%
Southern and Central Asian	3%
North American	3%
South and Central American and Caribbean Islander	0%
North African and Middle Eastern	0%
Sub-Saharan African	0%

Do you consider yourself to be neurodivergent?	Responses
Yes	17%
No	78%
Maybe	5%
I am unsure what neurodivergent means	0%

2024 APS Employee Census PAGE 19.



Agency position



Agency position

These graphs display the overall index score of each agency for the Employee Engagement, Leadership - Immediate Supervisor, Leadership - SES Manager, Communication, **Enabling Innovation** and Wellbeing Policies and Support indices. These are to assist you to see where your agency sits in comparison to the overall APS index score and the scores of other agencies.

Along the line (y-axis) are the index scores. The height of the bar (x-axis) is how many agencies have that index score.

Please note, the y-axis values are not consecutive as only index scores received by an agency are represented.



76

77

78

79

80

81

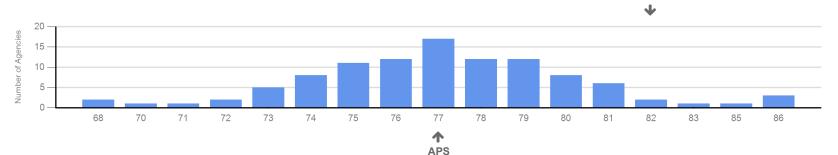
82

83

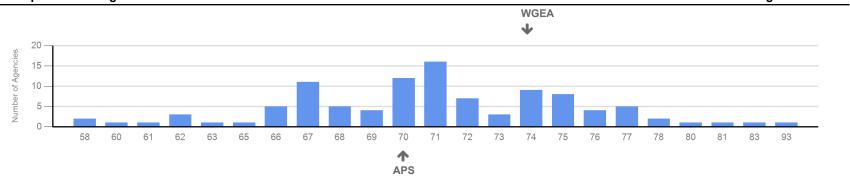
84

87











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58

70

71

72

73

74

APS

75

Agency position



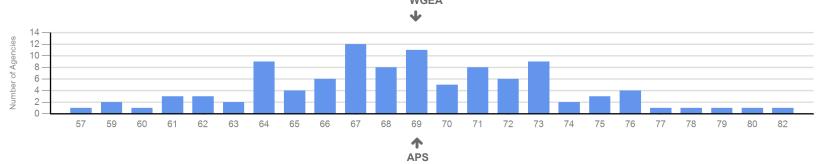
Agency position

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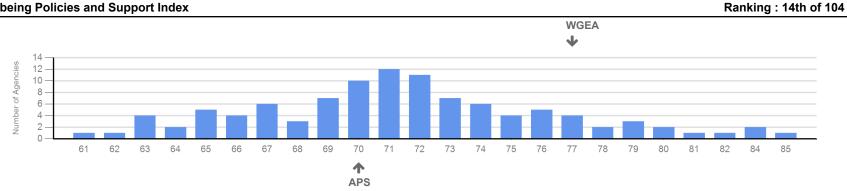




Ranking: 19th of 104 **Enabling Innovation Index**



Wellbeing Policies and Support Index





Suggested questions to focus on



What to focus on?

Through driver analysis, these key questions have been identified as being important to employees in your agency and associated with employee engagement.

They are not necessarily the questions with the lowest scores.

Some will be areas to improve upon and some will be areas to maintain.

Develop actions and activities to improve upon these, where possible, to drive higher levels of performance.

	5 percentage points greater mparator At least 5 percentage points less than comparator	% Positive	Variance from 2023	Variance from APS overall	Variance from specialist agencies	Variance from extra small sized agencies
.1	When changes occur, the impacts are communicated well within my workgroup	67 %	-80	-1	-4	-5 ⊙
.2	My agency supports and actively promotes an inclusive workplace culture	81%	-3	0	+1	+2
.3	I am supported to use my expertise to provide frank and fearless advice	79 %	-	+130	+120	+100
.4	I feel burned out by my work	34 %	+3	-3	-80	-110
.5	My agency inspires me to come up with new or better ways of doing things	62 %	-1	+120	+90	+1
.6	I have a choice in deciding how I do my work	81%	+4	+150	+60	+3



WGEA specific questions

	Response scale	% Positive	Variance from 2023
My immediate supervisor/manager genuinely supports equality between genders	93	93%	0
I have the flexibility I need to manage work and other commitments	93	93%	0
In my organisation gender-based harassment and sexual harassment is not tolerated	93	93%	+2

Key



At least 5 percentage points less than comparator

Positive Neutral Negative

2024 APS Employee Census PAGE 23.

At least 5 percentage points greater than comparator

Time to take action

	Celebrate	Q		gate further h our teams	<u>~</u>		Opportunities
What things do we do well?				nities coming out o explore further?	Areas w plans:	re need to focus o	on and turn into action
Think about how we can build on or from what we are good at.	ur strengths and learn		nvestigate? Through hrough discussions v	looking at the data in vith staff?		the key things we nee ere better?	ed to improve to make



Use this page to start your local action plans

Identify areas to celebrate, opportunities for improvement and areas which you need to investigate further.

Prioritise 3 areas to take forward

P	rioritise 3 areas for action	Timescales	Owner	Resources required	Target/Success measure
1					
2					
3					

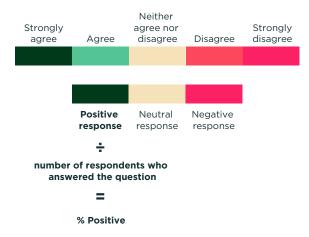
Australian Government

Australian Public Service Commission

Guide to this report

% Positive

Where results are shown as positive percentages (% positive), these are calculated by adding together positive responses ("strongly agree" + "agree" or "always" + "often") and dividing by the number of respondents who answered the question.



For 5 point scale questions not asked on the *agree to disagree* scale the same rules apply, the green percent represents a **positive response** (unless the question is negatively worded).

Always	Often	Sometimes	Rarely	Never







Rounding

Results are presented as whole numbers for ease of reading, with rounding performed at the last stage of calculation for maximum accuracy. Values from x.00 to x.49 are rounded down and values from x.50 to x.99 are rounded up. Therefore in some instances, results may not total 100%.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	Total
Number of responses	151	166	176	96	24	613
Percentage	24.63%	27.08%	28.71%	15.66%	3.92%	100%
Rounded percentage	25%	27%	29%	16%	4%	101%
Number of positive	151 + 166	= 317				
% Positive	317 ÷ 613 = 52%					

Anonymity

It is best practice not to display the results of groups of respondents to the extent where the anonymity of individuals may be compromised. Results will not be shown where there are less than 10 respondents in a group.

Comparisons

Comparisons to other similarly sized agencies are used through this report. To see how agencies are categorised visit:

https://www.apsc.gov.au/ aps-agencies-size-andfunction

Comparisons to previous years

The method of analysing and reporting specific results may be periodically reviewed and revised. Such improvements are applied to current data and that of previous years. For this reason the current report is always the most accurate data source for APS Employee Census results, including comparisons with time series data.

